## Instruction for Change of Security Method Limits

You can decrease the limit without further confirmation. **However, to increase** the limit above 1,000,000 CZK **you will need and activation code**. **Before the activation**, get the code **from an ATM or at a branch – you will avoid interruption of the process**.

George banking provides the following daily limits for individual security methods:

Method	Basic daily limit	Scope of the limit
SMS and password	20,000 CZK	200,000 CZK
George klíč	20,000 CZK	10,000,000 CZK
Voice verification	50,000 CZK	100,000 CZK

However, you can change these pre-set limits in the internet banking, section Security Method Management. Let's do it!

George internet banking is available at **www.csas.cz**. Go to the New banking tab select link **George**.





www.csas.cz Info line: 800 207 207

Once you are logged in, **click on the Settings** (cogwheel icon) and **select Your profile**.

Overview Your Products	🖌 🗸 Extras 🗸 Store		ନ 🛓 🙆	(U) Logout
A very good afternoon, Jirko Spokojený.	Don't forget your 2 pending product purchases.	Don't forget you have 1 open payment package	Jiří Spokojený Profile About You	-
You search, I find.		Amount Date Q	Your Contact Details Products Activated Plugins	þ
Overview Your Product	s 🌢 🗸 Extras 🗸 Store		ငာ 🐵 👰 ဖမ	jout
	P	rofile		
Profile About You Your Contact Details Products		Jiří Spokojený		
Activated Pugins Watchdogs Contacts & Templates Third Party Providers	Some basic settings Play Sounds? Language	🗌 Display ou	tgoing transactions in red	
Disposition rights Securities Profile	Security Settings	O 🗮 Englist	n	
	(?) Security Methods Change	Username Change	Limits	

## You will be re-directed to the **IDentity Management**.

9 overvie		Close ×	() Logout
Profile			
About You			
Your Contact E Products	I will now redirect you to the IDentita management application, where you can make the change.		
Activated Plug	You can return to George at any time without having to login again.		
Watchdogs Contacts & Ter			
Third Party Pro	Continue		
Disposition rights	🔿 🖕 Czech 🛛 🚺 English		



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management of security methods	
Here you can select and manage the method with which you will verify operations and log into the applications of Česká spořitelna and services of our partners.	
Password + SMS ? Method is permanently blocked	George klič • Method is new (not active)
This method requires entry of the password at the login and subsequent typing in the verification code from SMS to your browser. For unblocking you need a valid <b>Activation code</b> from the ATM or at the Česká spořitelna branch.	Application George klíč is a safer and more comfortable replacement of login and verification SMSs. You do not need to type in complicated codes from the phone to the browser, now you can confirm everything with your 6-digit PIN in the application.
klić application both these operations will be free of charge.	Transaction without confirmation Method is not active
Voice authentication         ?           Method Is new (not active)         ?	Transaction without verification permits not enforcing the client confirmation in case of certain transactions. If this function is switched off, every transaction has to be confirmed.
Thanks to this method we will easily verify you through your voice, hence you can simply forget the password to your call centre.	Activate

**Select** the corresponding **security method** (Password + SMS, George klíč, Voice Verification) and **click on the Change limit button**. Limit for security methods can be changed only for active methods. Change the limit:

- When decreasing a limit, you do not need any other confirmation, i.e. an activation code.
- Limit increase up to 1,000,000 CZK has to be confirmed by an active security method, i.e. by password for George or by the George klíč application.
- To increase the limit above 1,000,000 CZK, please enter the activation code.

Please note that you can get the activation code at a branch or from one of our ATMs.



If you want to increase the limit above 1,000,000 CZK, **enter the activation code and click on Continue**. If you require a lower amount, confirm the change with the SMS code or in the George klíč application – depending on the security method which you had set up.

Limit change		3
Your current limit:		40 000 C
New daily limit:		1 000 001 C
0 СZК	1 000 000 CZK	100 000 000 C
You can confirm the lim the George klíč or by Ac	it increase by For limit incre tivation code. Ac	ase you have to enter t tivation code.
	c	ancel Continue



Done! You have changed the limit amount.

If you change daily limits in Mobile George. Click on your profile (figure icon) and find section "Limits"; further steps are the same.





## How to proceed when changing a limit when you are abroad?

- Send the certified written Request for Generation of Activation Code to any ČS branch in the Czech Republic and ask for sending the code to your current address.
- **Authorise the person who holds the certified power of attorney to collect the activation code** for you at this branch.

Request and the power of attorney are available here: <u>https://www.csas.cz/cs/o-nas/bezpecnost-ochrana-dat/bankovni-identita</u>.



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